



Design for Digital Humanities Project Management



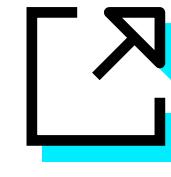
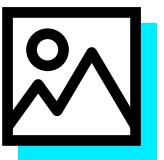
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THE CENTER
FOR DIGITAL
HUMANITIES
@PRINCETON





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[@XinyiiiiLi](#)

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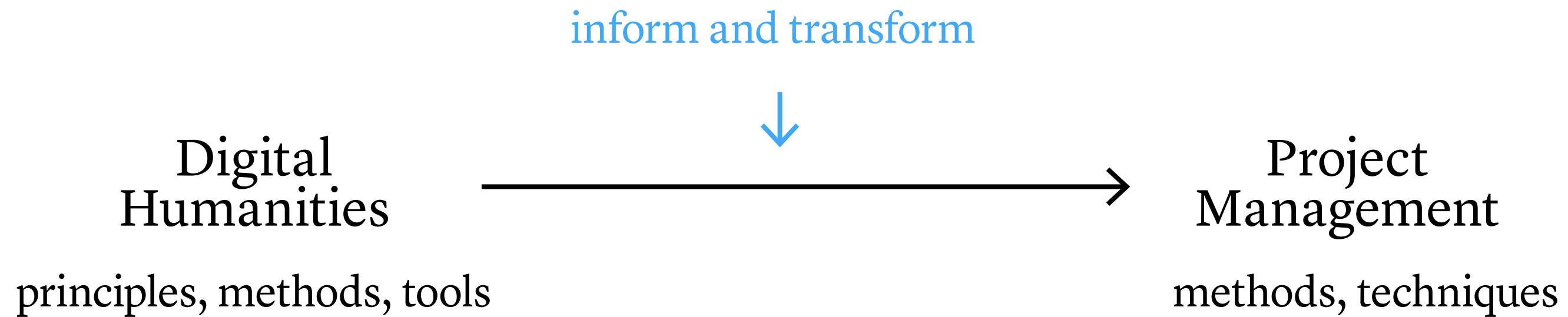
Framing Questions

PM methodology at CDH

- 1 *Transparent Documentation*
 - 2 *Critique Culture*
 - 3 *Self-Reflective Processes in Design and DH*
 - 4 *Communication Facilitation as a Social Process*
-

Q & A

What does DH teach us about PM?



What's different about PM for DH?

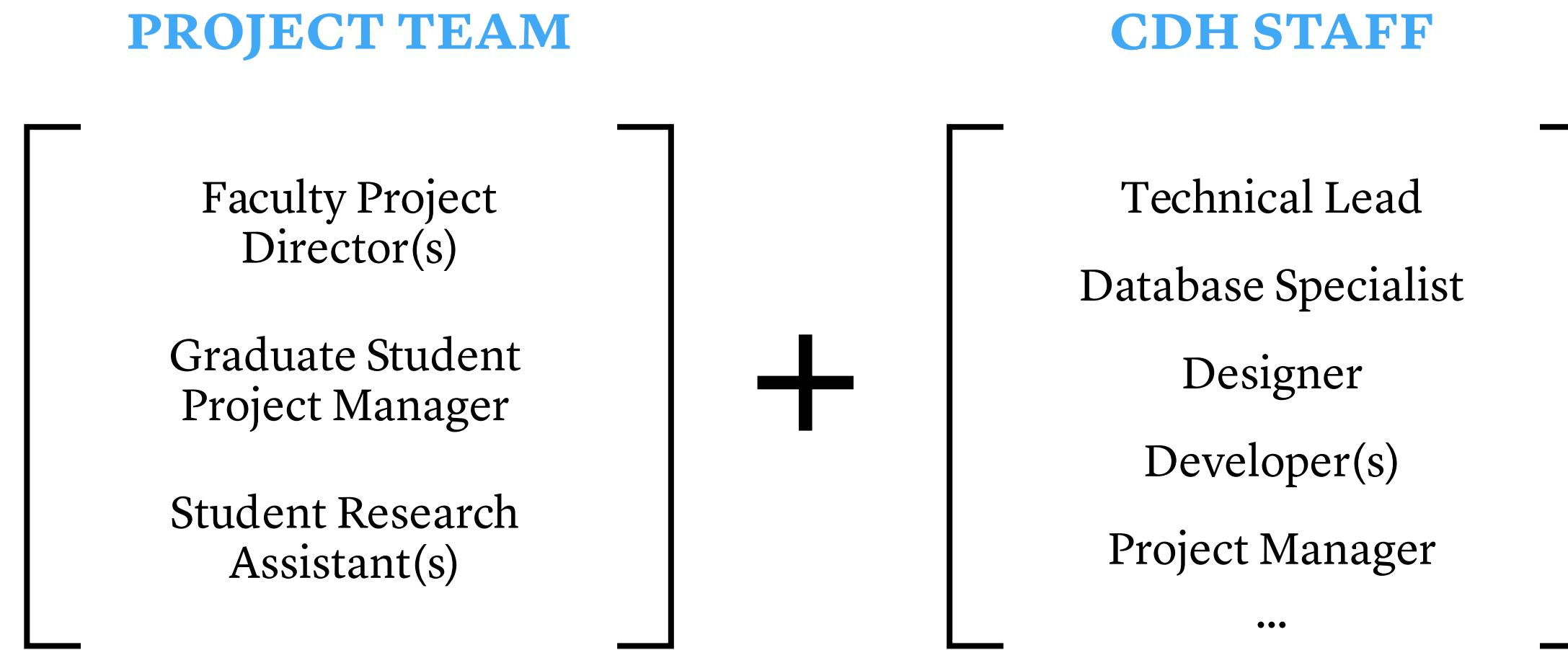
- **Process-oriented:**
Generating new knowledge
- **Self-reflexive:**
Thinking about how we think
- **Dialectic:**
Moving between the real and the preferable

How do we adapt PM techniques to DH projects?

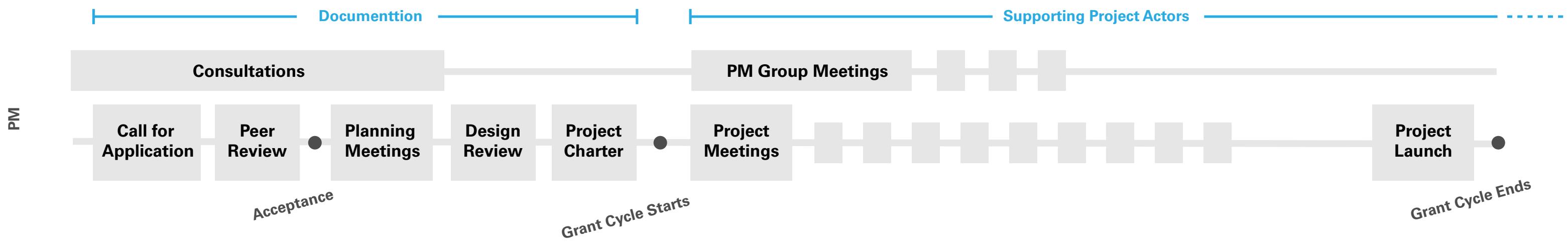
- Consider the PM process as essential to knowledge production
- Preserve free space for experimentation
- Conceptualize PM as inherently social

PM methodology at CDH

1 *Transparent Documentation*



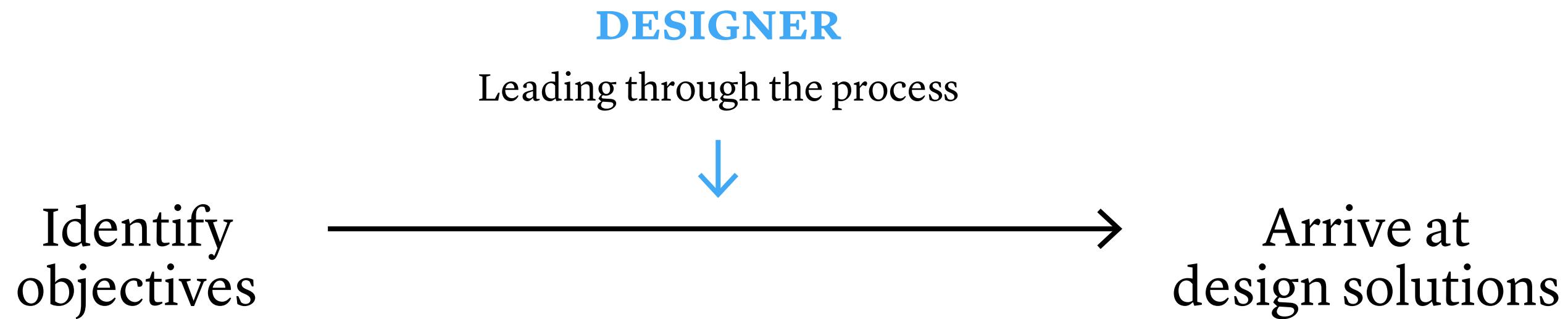
1 Transparent Documentation



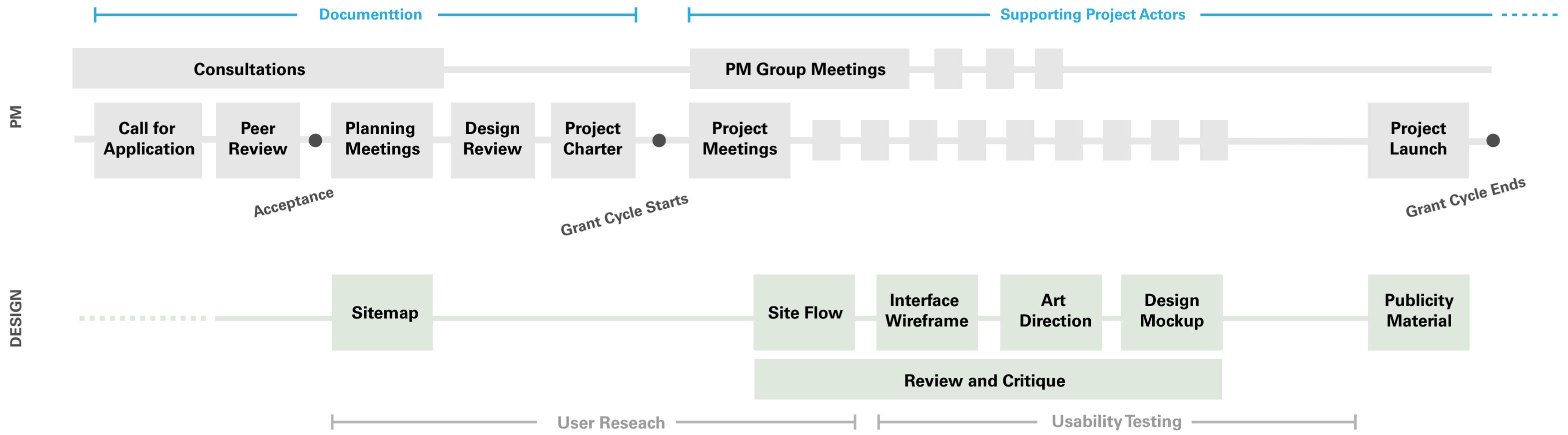
Evolving Role of Design



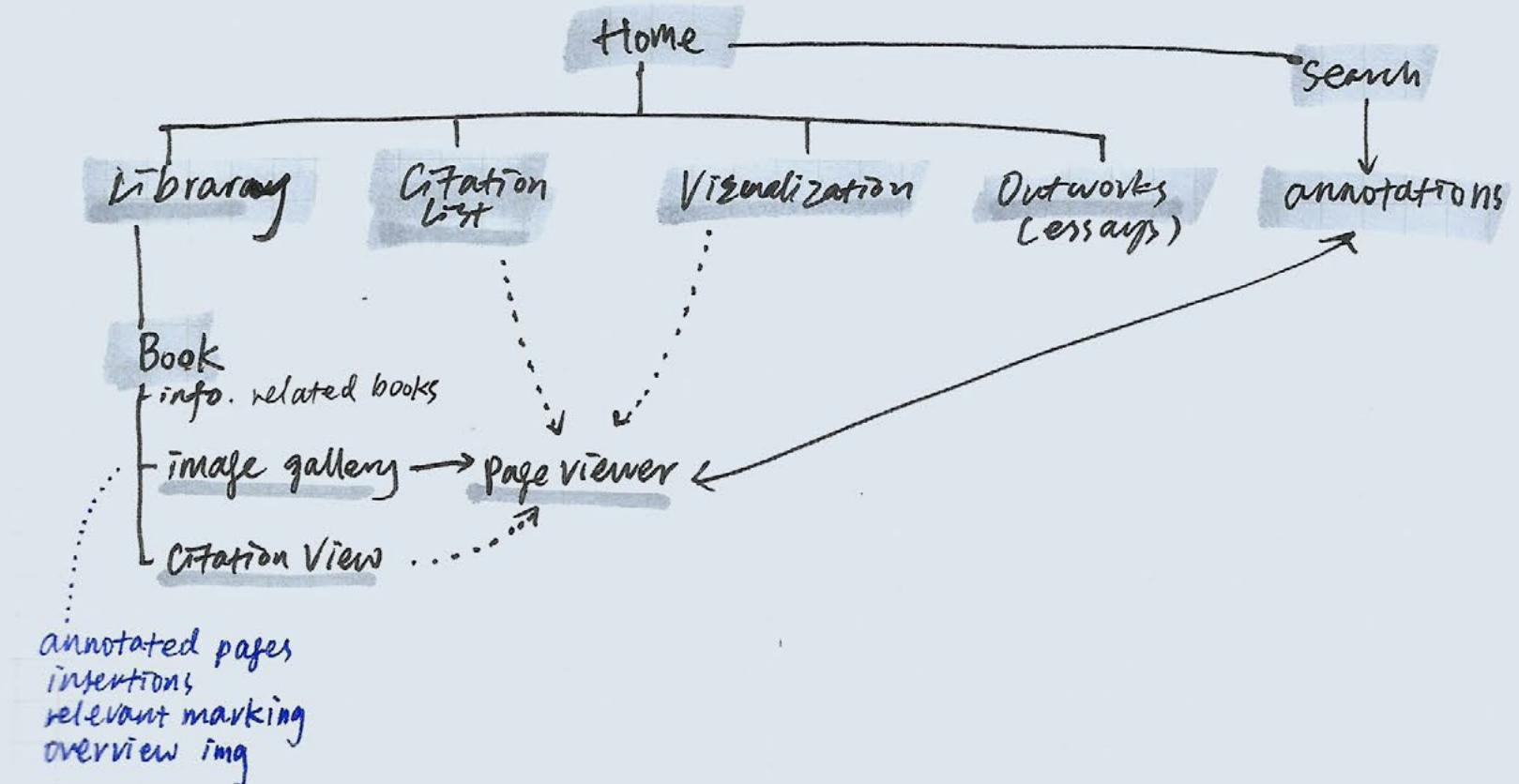
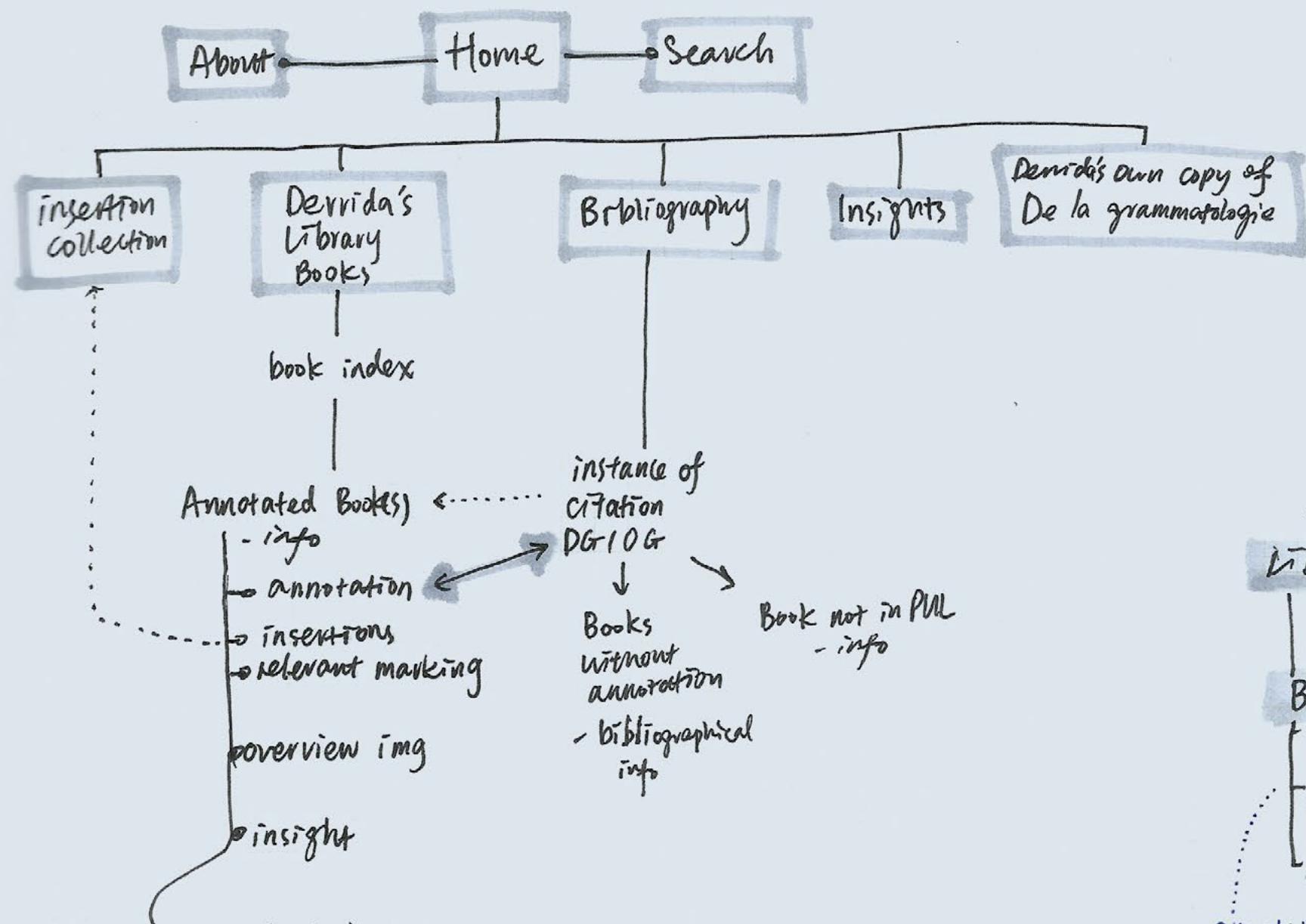
Design Today



1 Transparent Documentation

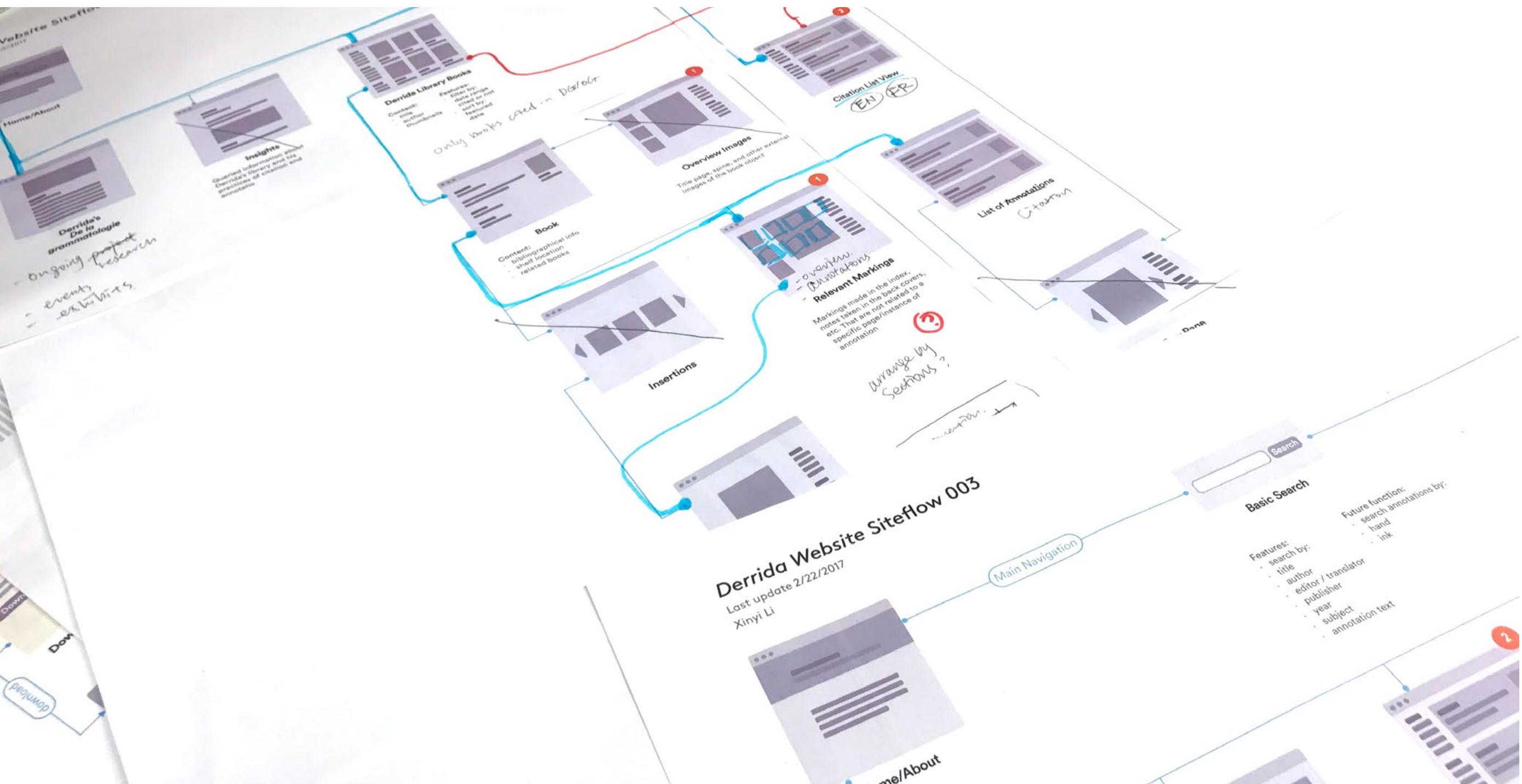


Derrida's Margins Sitemap V1



Derrida's Margins Sitemap V2

1 Transparent Documentation



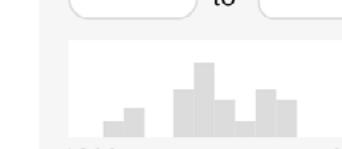
Only show cited books that:

Extant in Derrida's Library

Containing annotation

Containing corresponding annotation

Author	Subject	Language of Publication	Original Language	Place of Publication
Author <input type="text"/> A B C D E F G H I J K L M N O P Q R S T U V W X Y Z <input type="checkbox"/> Abraham, Karl 2 <input type="checkbox"/> Adolf, Stender-Petersen 4 <input type="checkbox"/> Ajuriaguerra 8 <input type="checkbox"/> Aristote 3 <input type="checkbox"/> Aubenque, Pierre 8 <input type="checkbox"/> Author 3 <input type="checkbox"/> Axelos, Kostas 8 <input type="checkbox"/> Barthes, Roland 3 Clear Selection	Subject <input type="checkbox"/> History 30 <input type="checkbox"/> Linguistics 8 <input type="checkbox"/> Philosophy 34 <input type="checkbox"/> Anthropology 12 <input type="checkbox"/> Psychoanalysis 11 <input type="checkbox"/> Reference 11 <input type="checkbox"/> Literature and Literary Criticism 30 <input type="checkbox"/> History and Theory of Writing 56 Clear Selection	Language of Publication <input type="checkbox"/> English 56 <input type="checkbox"/> French 34 <input type="checkbox"/> German 11 <input type="checkbox"/> Italian 30 <input type="checkbox"/> Latin 26 Clear Selection	Original Language <input checked="" type="checkbox"/> De la grammatologie <input type="checkbox"/> L'écriture et la différence Clear Selection	Place of Publication <input type="checkbox"/> France 56 <input type="checkbox"/> Belgium 34 <input type="checkbox"/> Germany 11 <input type="checkbox"/> U.S 30 <input type="checkbox"/> U.K 26 <input type="checkbox"/> Italy 26 Clear Selection

Original Publication Year	Edition Year	Printing Year	Citation Type	Cited by Derrida in	
Original Publication Year <input type="text"/> to <input type="text"/>  1800 2017 Clear Selection	Edition Year <input type="text"/> to <input type="text"/>  1800 2017 Clear Selection	Printing Year <input type="text"/> to <input type="text"/>  1800 2017 Clear Selection	Citation Type <input type="checkbox"/> Quotation 56 <input type="checkbox"/> Footnote 34 <input type="checkbox"/> Reference 11 <input type="checkbox"/> Epigraph 56 Clear Selection	Cited by Derrida in <input checked="" type="checkbox"/> De la grammatologie <input type="checkbox"/> L'écriture et la différence Clear Selection	 Part I <input type="checkbox"/> Exergue 34 <input type="checkbox"/> Chapter 1 11 <input type="checkbox"/> Chapter 2 56 <input type="checkbox"/> Chapter 3 56 Part II <input type="checkbox"/> Introduction 34 <input type="checkbox"/> Chapter 1 11 <input type="checkbox"/> Chapter 2 56 <input type="checkbox"/> Chapter 3 56 <input type="checkbox"/> Chapter 4 56 Clear Selection

1 Transparent Documentation

The screenshot shows the 'Citation List' section of the Derrida's Library website. At the top, there are navigation links: 'Derrida's Margins', 'Derrida's Library', 'Citation List' (which is active), 'Visualization', and 'Outwork'. A search bar contains the query 'Social'. Below the search bar, the title 'Citation List' is displayed, along with a 'Export to Zotero' button.

Below the title, there are several filtering options:

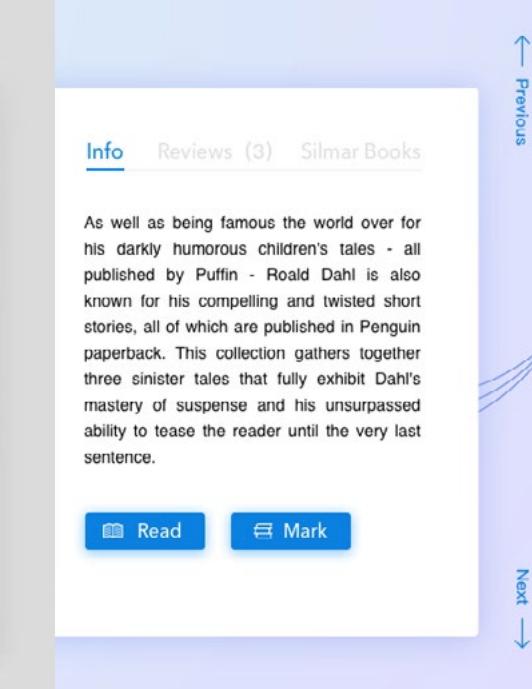
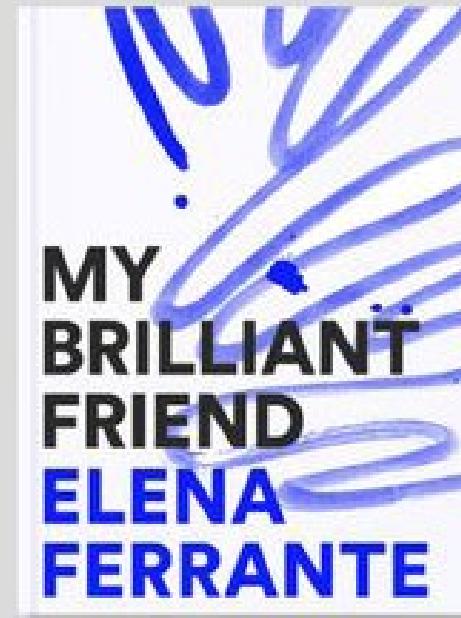
- 'Only show cited books that:'
 - 'Extant in Derrida's Library' (disabled)
 - 'Contain annotation' (disabled)
 - 'Citations with images of Derrida's annotations' (disabled)
- Search dropdowns for 'Author' (2 Selected), 'Subject' (2 Selected), 'Language of Publication' (French), 'Place of publication', 'Original Publication Year' (1960-1980), 'Edition Year', 'Printing Year', 'Citation Type', and 'Cited by Derrida in' (with a link to 'De la grammatologie, Chapter 1').

At the bottom of the search area, there are filters for '90 Results' and a list of selected keywords: 'Keyword: Social', 'Jean-Jacques Rousseau', 'French', 'Philosophy', and a 'Clear All' button.

The results are sorted by 'Page of De la grammatologie' and 'Page of Cited Work'. Two entries are visible:

- Lévi-Strauss, Claude** - *Introduction à l'œuvre de Marcel Mauss*, p. XLVII
Quotation:
"Le langage n'a pu naître que tout d'un coup"
Cited in · *De la grammatologie* · p. 171
- Renan, Ernest** - *De l'origine du langage*, p. ?
Quotation:
"dans les langues les plus anciennes, les mots qui servent à désigner les langues les plus anciennes, les mots qui servent à désigner les peuples étrangers se tirent de deux sources : ou de verbes qui signifient *bégayer*, *balbutier*, ou de mots qui signifient *muet*."
Cited in · *De la grammatologie* · p. 175

1 Transparent Documentation



← Previous
03 — 18 — 16
Next →
*unable to join us and
e to purchase a signed copy
11 800 52-BOOKS*

TIME:
SIX—EIGHT O'CLOCK
POST MERIDIEM

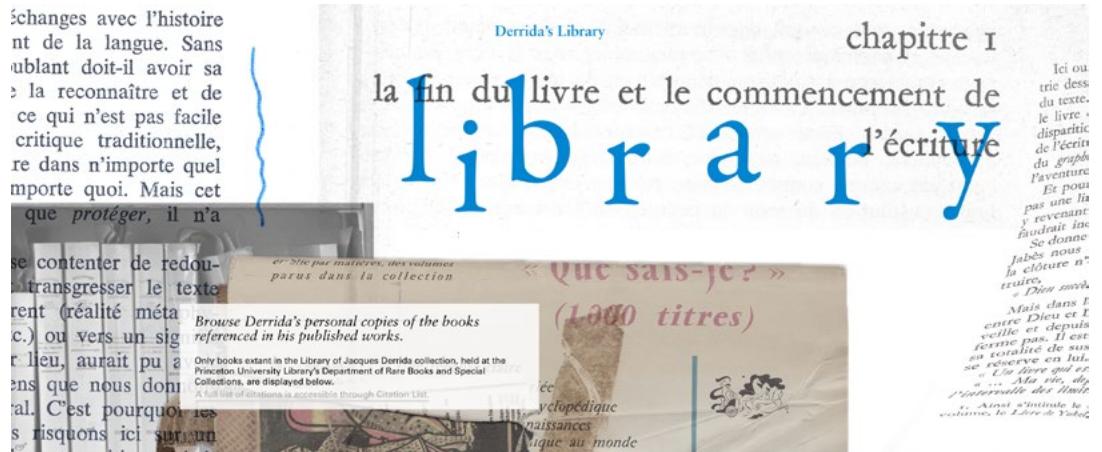
*celebrate the
publication of —*

STYLING NATURE:
A MASTERFUL
APPROACH TO FLORAL
ARRANGEMENTS

Rizzoli Bookstore

6 — 8 (PM)

1 Transparent Documentation

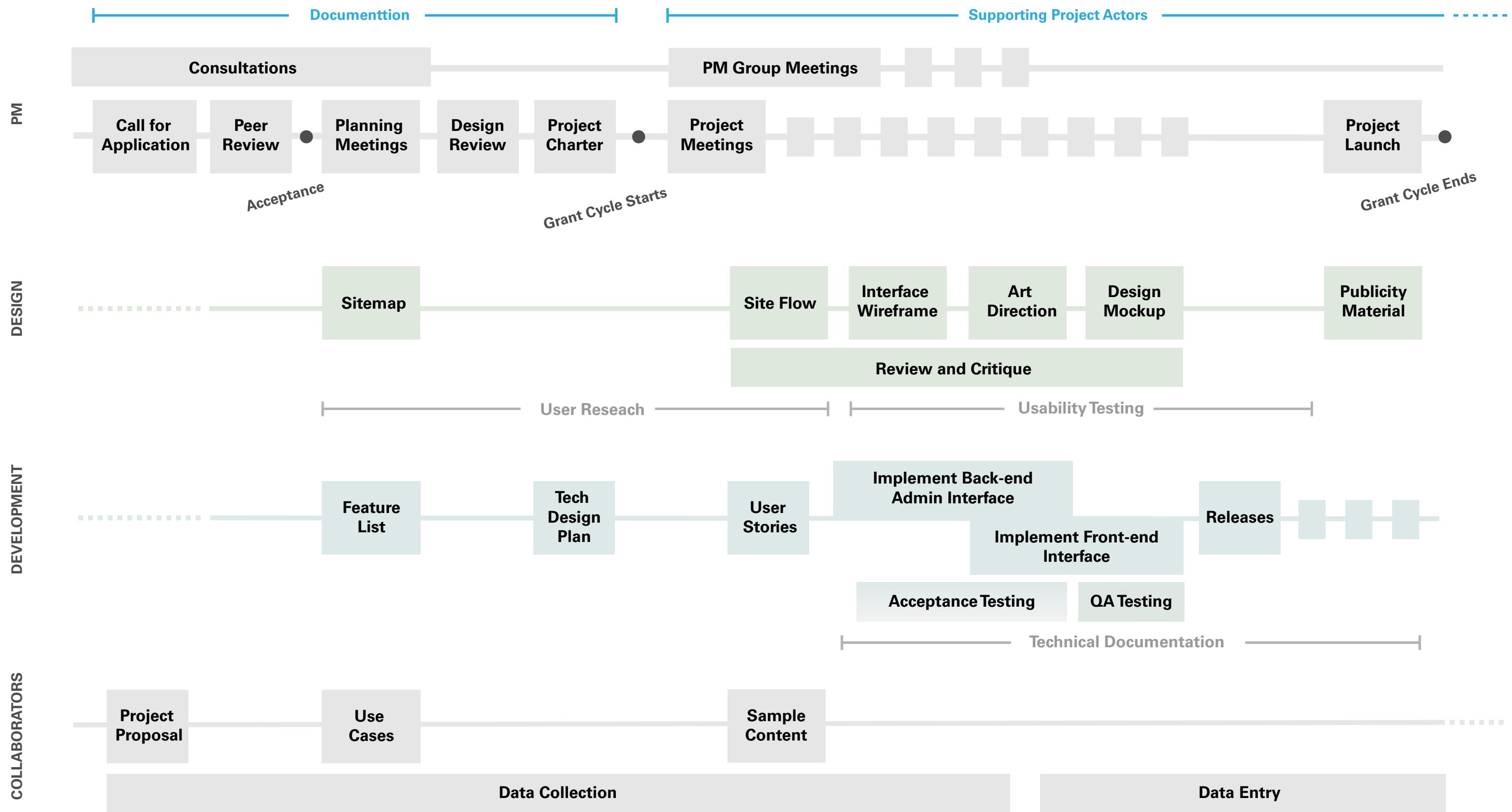


Sort by	Author	Publication date: oldest to newest	Publication date: newest to oldest
Derrida's Library			
Reference List			
Interventions			
Ouvrages			
Visualization			
<i>Cours de linguistique générale</i> Ferdinand de Saussure 1931	<i>Œuvres complètes</i> Jean-Jacques Rousseau 1964	<i>Cours de linguistique générale</i> Ferdinand de Saussure 1931	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 - A
<i>Cours de linguistique générale</i> Ferdinand de Saussure 1931	<i>Œuvres complètes</i> Jean-Jacques Rousseau 1964	<i>Cours de linguistique générale</i> Ferdinand de Saussure 1931	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 - Copy 2
<i>Cours de linguistique générale</i> Ferdinand de Saussure 1931	<i>Œuvres complètes</i> Jean-Jacques Rousseau 1964	<i>Cours de linguistique générale</i> Ferdinand de Saussure 1931	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 - Copy 2

The image is a collage of various handwritten notes and images. At the top left, there's a photograph of two books standing upright; the one on the right has 'Derrida's Margins' written on its spine. To the right of the books is a large, stylized title 'reference' in blue ink, with 'in Différance' written vertically through the letters 'e' and 'r'. Below this is the word 'in May' and 'p. 277.'. To the right of the title is the word 'TRACE' with a checkmark above it. In the bottom right corner, there's a photograph of a blue book cover with a white label that partially reads 'Derrida's Margins'. The middle section contains several lines of handwritten text in red ink, including '2.10.2012 09:45:14', 'p. 381', 'p. 324', 'p. 93.', 'p. 24. 4. 2012', 'p. 258 (2. 2. 2)', 'p. 320', and 'p. 320'. On the far right, the word 'Visualisation' is written vertically. At the bottom left, there's a box containing the text 'Explore the quotations and references in Derrida's works' and 'Export Complete List to Zotero'. The entire collage is set against a light blue background.

Annotations from Claude Lévi-Strauss' copy of "La pensée sauvage"					
		Annotations		Annotations	
		Annotation Type	Annotation Content	Annotation Type	Annotation Content
		UNDERLINING	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 p.288	MARGINAL MARK	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 p.289
Derrida's Library			n'est même pas arrêtée par l'obstacle des appellations personnelles : il n'est pas jusqu'aux noms propres qui ne puissent servir de termes à une classification.		
Reference List		MARGINAL MARK	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 p.289	MARGINAL MARK	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 pp.290
Interventions			n'est même pas arrêtée par l'obstacle des appellations personnelles : il n'est pas jusqu'aux noms propres qui ne puissent servir de termes à une classification.		
Ouvrages		UNDERLING	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 p.288	MARGINAL MARK	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 p.289
Versalization			n'est même pas arrêtée par l'obstacle des appellations personnelles : il n'est pas jusqu'aux noms propres qui ne puissent servir de termes à une classification.		
		MARGINAL MARK	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 p.289	MARGINAL MARK	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 pp.290
			n'est même pas arrêtée par l'obstacle des appellations personnelles : il n'est pas jusqu'aux noms propres qui ne puissent servir de termes à une classification.		
		UNDERLING	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 p.288	MARGINAL MARK	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 p.289
			n'est même pas arrêtée par l'obstacle des appellations personnelles : il n'est pas jusqu'aux noms propres qui ne puissent servir de termes à une classification.		
		MARGINAL MARK	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 p.289	MARGINAL MARK	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 pp.290
			n'est même pas arrêtée par l'obstacle des appellations personnelles : il n'est pas jusqu'aux noms propres qui ne puissent servir de termes à une classification.		
		UNDERLING	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 p.288	MARGINAL MARK	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 p.289
			n'est même pas arrêtée par l'obstacle des appellations personnelles : il n'est pas jusqu'aux noms propres qui ne puissent servir de termes à une classification.		
		MARGINAL MARK	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 p.289	MARGINAL MARK	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 pp.290
			n'est même pas arrêtée par l'obstacle des appellations personnelles : il n'est pas jusqu'aux noms propres qui ne puissent servir de termes à une classification.		
		UNDERLING	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 p.288	MARGINAL MARK	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 p.289
			n'est même pas arrêtée par l'obstacle des appellations personnelles : il n'est pas jusqu'aux noms propres qui ne puissent servir de termes à une classification.		
		MARGINAL MARK	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 p.289	MARGINAL MARK	<i>La pensée sauvage</i> Claude Lévi-Strauss 1962 · Copy 2 pp.290
			n'est même pas arrêtée par l'obstacle des appellations personnelles : il n'est pas jusqu'aux noms propres qui ne puissent servir de termes à une classification.		

1 Transparent Documentation



1 Transparent Documentation

This screenshot shows the Winthrop Admin interface, version 0.6.0-dev. The page title is "Books". It displays a table with 348 total entries, showing columns for Short title, Authors, Publication Year, Call Numbers, Is extant, Is annotated, Is digitized, and Has notes. A red diagonal banner across the top right of the table area reads "This is a TEST site" with smaller text "Content may change or be removed without warning" and an "OK" button.

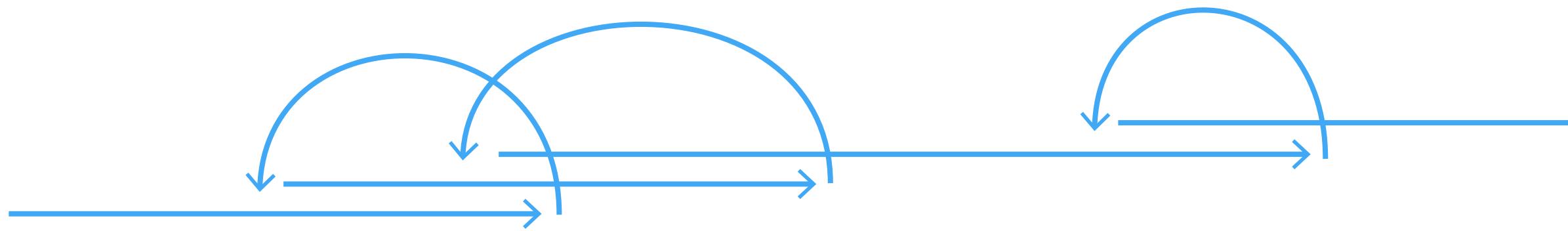
Short title	Authors	Publication Year	Call Numbers	Is extant	Is annotated	Is digitized	Has notes
Catalogue and succession of the kings, princes, dukes, marquesses, earles, and viscounts of this realme of England	Brooke, Ralph, 1553-1625	1619	Win 49	✓	✓	✗	✓
A commentary upon the divine revelation of the apostle and evangelist Iohn	Pareus, David, 1548-1622, tr. Elias Arnold	1644	Win 73	✓	✗	✗	✓
A common-wealth of good counsaile	Goślicki, Wawrzyniec, 1530-1607	1607	Win 119	✓	✗	✗	✓
Principall gounds of Christian religion	Virel, Matthieu	1626	Win 259	✓	✗	✗	✗
A needfull, new, and necessarie treatise of chyrurgerie	Banister, John	1575	Win 111	✓	✓	✗	✓
A new systeme of the Apocalypse	French minister	1688	Win 178	✓	✓	✗	✓
A perfite platofme of a Hoppe Garden	Scot, Reginald, 1538?-1599	1578	Win 285	✓	✗	✗	✗
A Replye to an awnser made of M. Doctor Whitegiffe	Cartwright, Thomas, 1535-1603	1573	Win 55	✓	✓	✗	✓
A subsidy granted to the king	Great Britain. Parliament. House of Commons	1661	Win 239	✓	✗	✗	✗
A table of the 12 astrological houses of heaven	V. B., well-willer to the mathematicks	1654	Win 23	✓	✓	✗	✓
A threefold treatise of the Sabbath	Bernard, Richard	1641	Win 37	✓	✓	✗	✓
A treatise for declining of verbes	Hollyband, Claudius, active 16th century	1590	Win 133	✓	✓	✗	✓
A vindication of the Animadversions on Flat lux	Owen, John, 1616-1683	1664	Win 184	✓	✓	✗	✓
Alchimia	Kertzenmacher, Petrus	1613	Win 8	✓	✗	✗	✗
Alchimia	Kertzenmacher, Petrus	1570	Win 8a	✓	✗	✗	✗
Allgemeine und spezielle Deformation	Rosenthal, Trajano	1614	Win 69	✓	✓	✗	✓

The Winthrop Family on the Page, Data managing interface

This screenshot shows the Winthrop Family on the Page annotation editing interface. It displays a historical manuscript page with text in Latin. A red rectangular box highlights a portion of the text. A floating annotation window is open, containing fields for "Annotation text...", "Add tags here separated by commas...", "Annotation language(s)", "Author", "Annotation subject(s)", "Annotation Translation", "Anchor Text", "Anchor text language(s)", and "Anchor Translation". The top of the window has "Cancel" and "Save" buttons. A red diagonal banner at the top right of the interface reads "This is a TEST site" with smaller text "Content may change or be removed without warning".

The Winthrop Family on the Page, Annotation editing interface

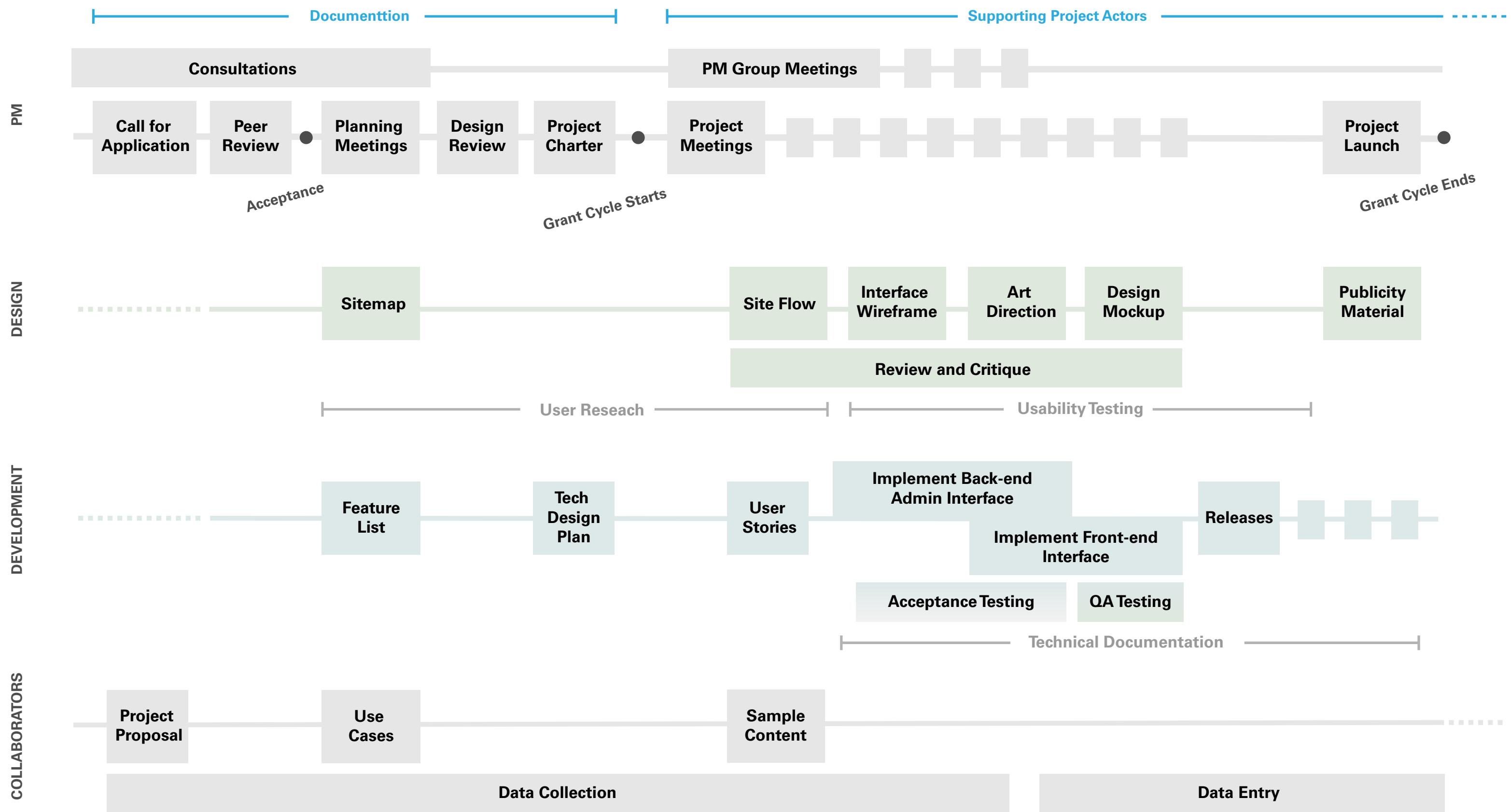
1 Transparent Documentation



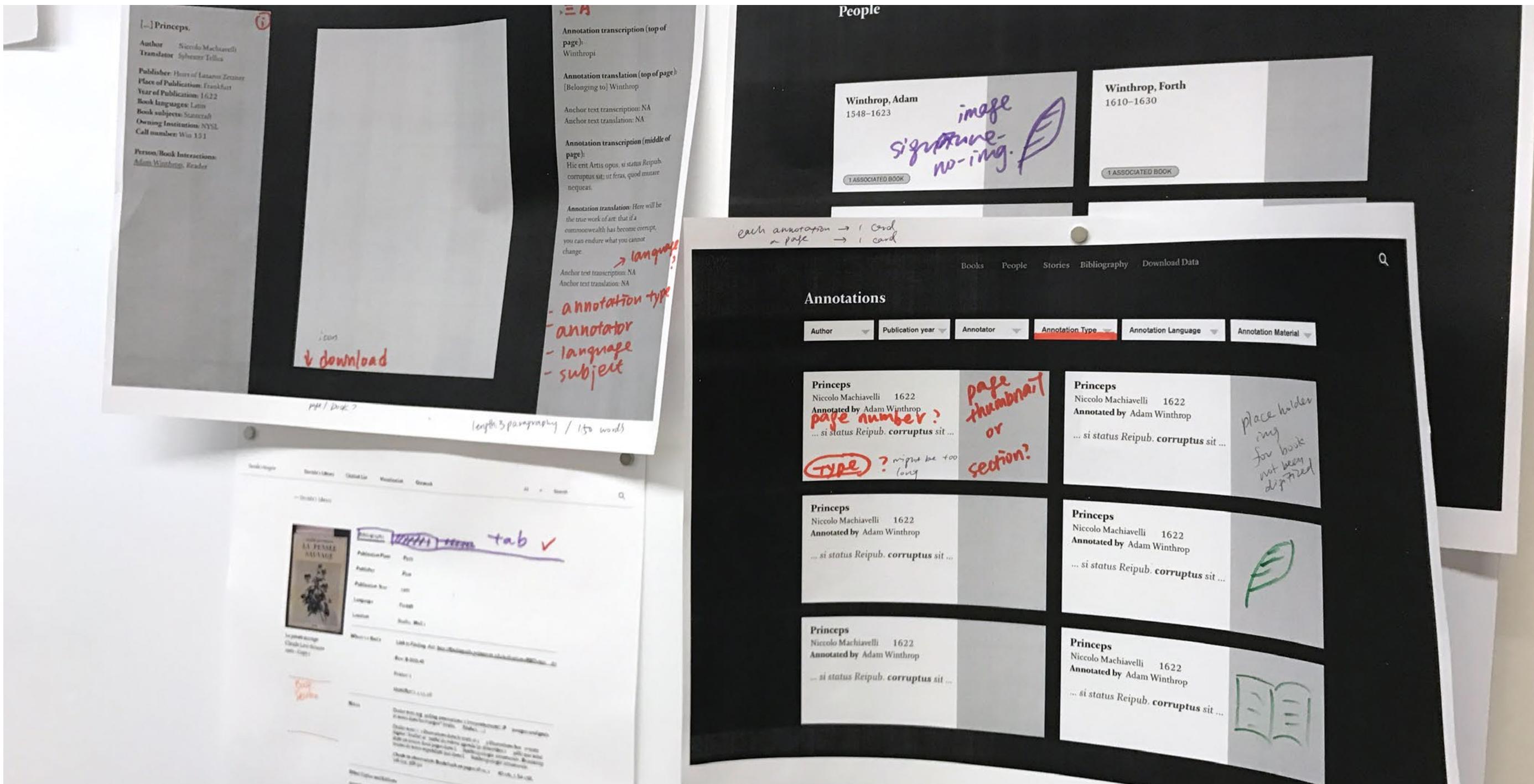
PM methodology at CDH

2 *Critique Culture*

1 Transparent Documentation



Spatialized Memory



Types of Feedback

Judgemental Feedback to express opinions

I don't like it.

This feedback is a particular subjective observation and reaction of a project, and is evaluative assessments.

Directive Feedback on design choices

A book will be a more appropriate medium for this project.

Directive feedback is specific advice about an aspect of design. It is purposeful, and most of it focuses on the formal aspect of design.

Interpretative Feedback on design semantics

*This image has negative connotations.
This reads as...*

This feedback is also subjective but the reason behind is given. It also provides interpretations from the angle of audience.

Investigative Feedback to understand or question

Why did you...

To better understand the intention and design decisions of a project, investigative feedback could be used to question certain aspects of project. Direct answers of the question are expected from the students.

Suggestive Feedback on designer approach

*I would suggest...
You should try...*

While directive feedback is specific and direct, suggestive feedback focuses more on the design approach and process.

Associative Feedback to suggest examples

It reminds me of...

This feedback is free associations the critics come up with upon viewing the project with less strategic address.

Ethical Feedback on designer ethos

*What is the intended impact?
How do you relate this to...
What motivates you to...*

This feedback prompt thoughts about the role as designer, especially in a larger context.

Generative Feedback to diverge or converge

*What about...
What if...
How might we...*

This feedback provides future possibilities of the project. It is open-ended suggestion and is intended to trigger thoughts rather than giving answers.

Comparative Feedback to situate the design

*How does it relates to...
What is the difference between...*

Comparative feedback makes the reason and logic of why bringing in examples apparent. It is more strategic than free association. Comparative feedback provides student an opportunity to see their project in relation to others' design.

MEMBERS

- A Abreu, Simone (Bretteville) de
- B Alderman, Pauline
- C Aldington, Richard
- D Alexandre
- E Alvear, Elvira de
- F Aragon, Louis
- G Arvanon, Cyrille
- H Auger, Pierre
- I Baker
- J Baldwin, Helen (Green)
- L Baltrusaitis, Hélène (Focillon)
- M Bazin de Jessey, Fiamette (de Thierry)
- N Beach
- O Beach, Sylvia
- P Beaulieu, Benoit de
- Q Beauvoir, Simone de
- R Bedouret, Lionel
- S Benjamin, Walter
- T Bernheim, Antoinette
- U Bernheim, Françoise
- V Bidoire, (Boulenger)
- W Bird, William
- X Blackner, Alan
- Y Blaess, Madeleine
- Z Bloch, Marguerite (Herzog)

Type	<input checked="" type="radio"/> Member with extant card <input type="radio"/> Member in logbook only <input type="radio"/> Other	Sex	<input checked="" type="radio"/> Female <input type="radio"/> Male <input type="radio"/> Other
Nationality	Subscription years The library was open for normal borrowing from 1919-1941		
Profession	<u>1919</u> to <u>1941</u>		
	Arondissement		
Books Borrowed <ul style="list-style-type: none"> <input checked="" type="radio"/> Poets Two Painters <input type="radio"/> Being Geniuses Together <input type="radio"/> Listen the Wind Young Cosima Monarchy Aqua Eliters Midas Touch Death of a Heart Impressions Monuments Three Marriages I think added in America 			

MEMBERS

- A Abreu, Simone (Bretteville) de
- B Alderman, Pauline
- C Aldington, Richard
- D Alexandre
- E Alvear, Elvira de
- F Aragon, Louis
- G Arvanon, Cyrille
- H Auger, Pierre
- J Baker
- K Baldwin, Helen (Green)
- L Baltrusaitis, Hélène (Focillon)
- M Bazin de Jessey, Fiamette (de Thierry)
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- S Bedouret, Lionel
- T Benjamin, Walter
- U Bernheim, Antoinette
- V Bernheim, Françoise
- W Bidoire, (Boulenger)
- X Bird, William
- Z Blackner, Alan
- Blaess, Madeleine
- Bloch, Marguerite (Herzog)
- Bonnerot, Louis
- Bos, Charles Du
- Boscq, Marie
- Bouniols, Louise Olga
- Bourassin
- Bourdet, Claude

Search lending library member

Filters

Type

Member with extant card

Member in logbook only

Other

Sex

Female

Male

Nationality

Profession

Subscription years

The library was open for normal borrowing from 1919–1941

Arrondissement

1919

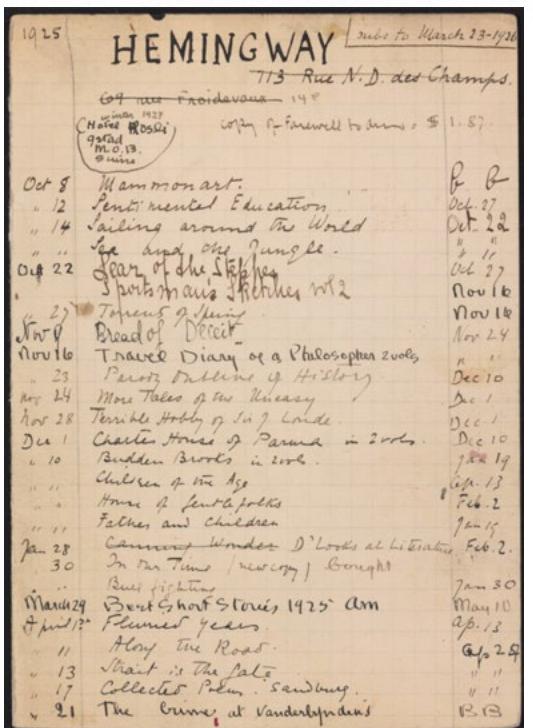
to

1941

Books Borrowed

Search books

- Poets Two Painters
- Being Geniuses Together
- Listen the Wind
- Young Cosima
- Monarchy
- Aqua Eliters
- Midas Touch
- Death of a Heart
- Impressions Monuments
- Three Marriages
- I think added in America



2 Critique Culture

MEMBERS

Search lending library member

Subscription Years 1919 to 1941 Books Borrowed ↘ Demographics ↗ Members with Card 100 Featured Members 50

Nationality	Canadian	Profession	Arondissement	Birth Year
American	2	Author	1st R	1800 to 1941
Andorran	10	Editor	2nd R	1800 to 1941
Angolan	23	Translator	3rd R	1800 to 1941
Antiguans	4	Author	4th R	1800 to 1941
Argentinean	7	Editor	5th L	1800 to 1941
Armenian	12	Translator	6th L	1800 to 1941
Australian	2	Author	7th L	1800 to 1941
Austrian	1	Editor	8th R	1800 to 1941
Bahamian	23	Translator	9th R	1800 to 1941
Belgian	2	Author	10th R	1800 to 1941

Selected United States × Female × Clear All
Showing 500 members

- A Abreu, Simone (Bretteville) de
- B Alderman, Pauline
- C Aldington, Richard
- D Alexandre
- E Alvear, Elvira de
- F Aragon, Louis
- G Arvanon, Cyrille
- H Auger, Pierre
- I Baker
- J Baldwin, Helen (Green)
- K Baltrusaitis, Hélène (Focillon)
- L Bazin de Jessey, Fiamette (de Thierry)
- M Beach, Sylvia
- N Beaulieu, Benoit de
- O Beauvoir, Simone de
- P Bedouret, Lionel
- R Benjamin. Walter

MEMBERS

Explore the lending library membership.

LENDING LIBRARY CARDS

Explore the extant lending library cards.

BOOKS*

Explore the lending library holdings. *Coming in 2019.

ANALYSIS

ERNEST HEMINGWAY

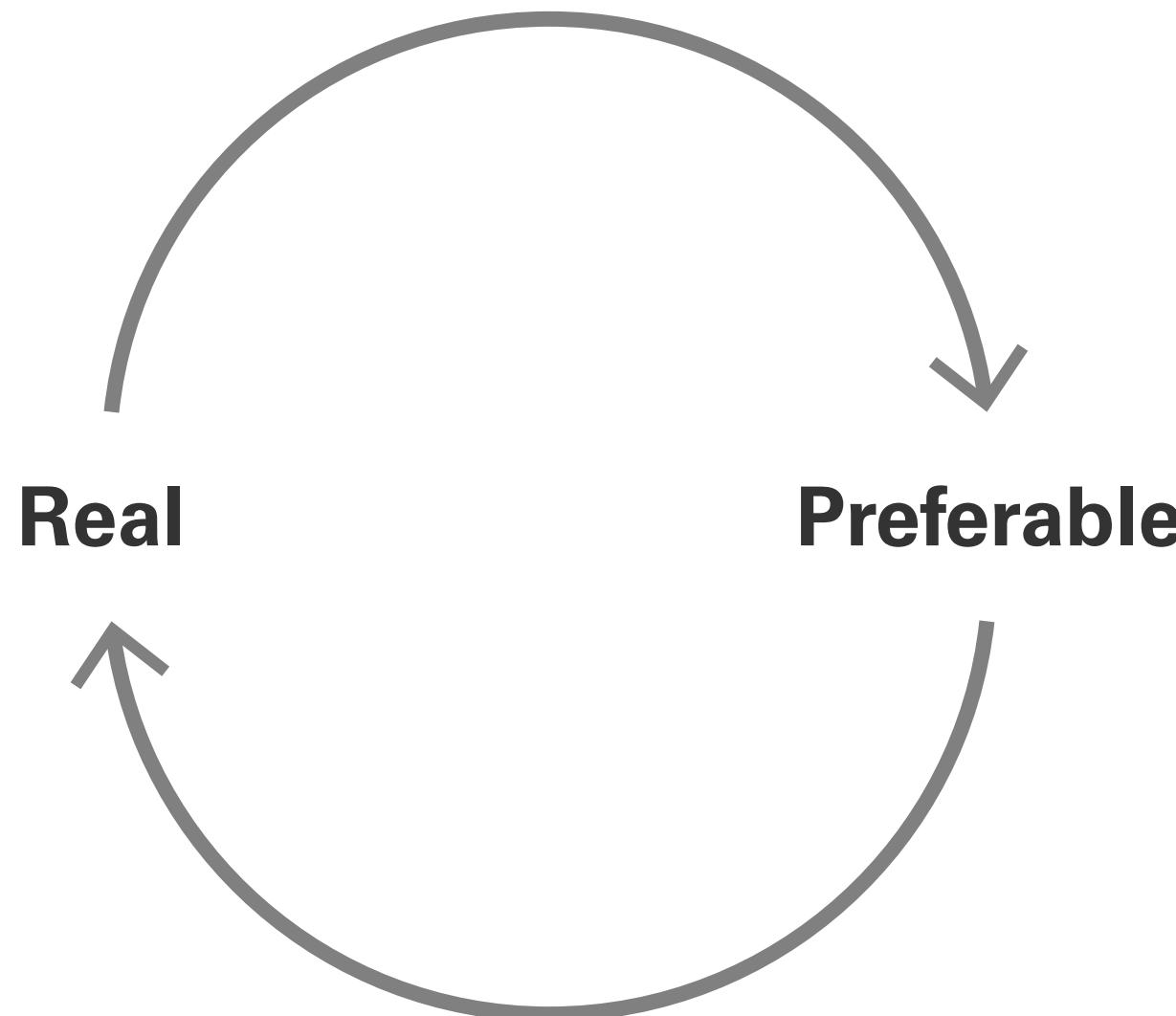
– Shakespeare and Company Project –

PERSONOGRAPHY	BOOKS BORROWED	LENDING CARDS
Birth/death 1899–1961	Nationality American	Membership Length
Reference Wikipedia VIAF	Profession Author	1921 1922
Addresses 	Oct 1910–1926 113 Rue Notre Dame des Champs 75006 Paris	1924 Oct 8 1925 1926 Mar 8 1927
	Oct 1910–1926 69 Rue Froidevaux 75014 Paris	Sept 19 1929 Nov 23 1929
	Oct 1910–1926 Hotel Rössli Promenade 10 3780 Gstaad	Nov 10 1933 Nov 25 1933
	Oct 1910–1926 Thomas Cook Madrid	May 7 1937 Oct 26 1938
	Gerald Murphy 112 Chemin des Mougins 06160	logbooks extant card
	6 Rue Férou 75008 Paris	
	Hotel Majestic Passeig de Gràcia 68 08007 Barcelona	

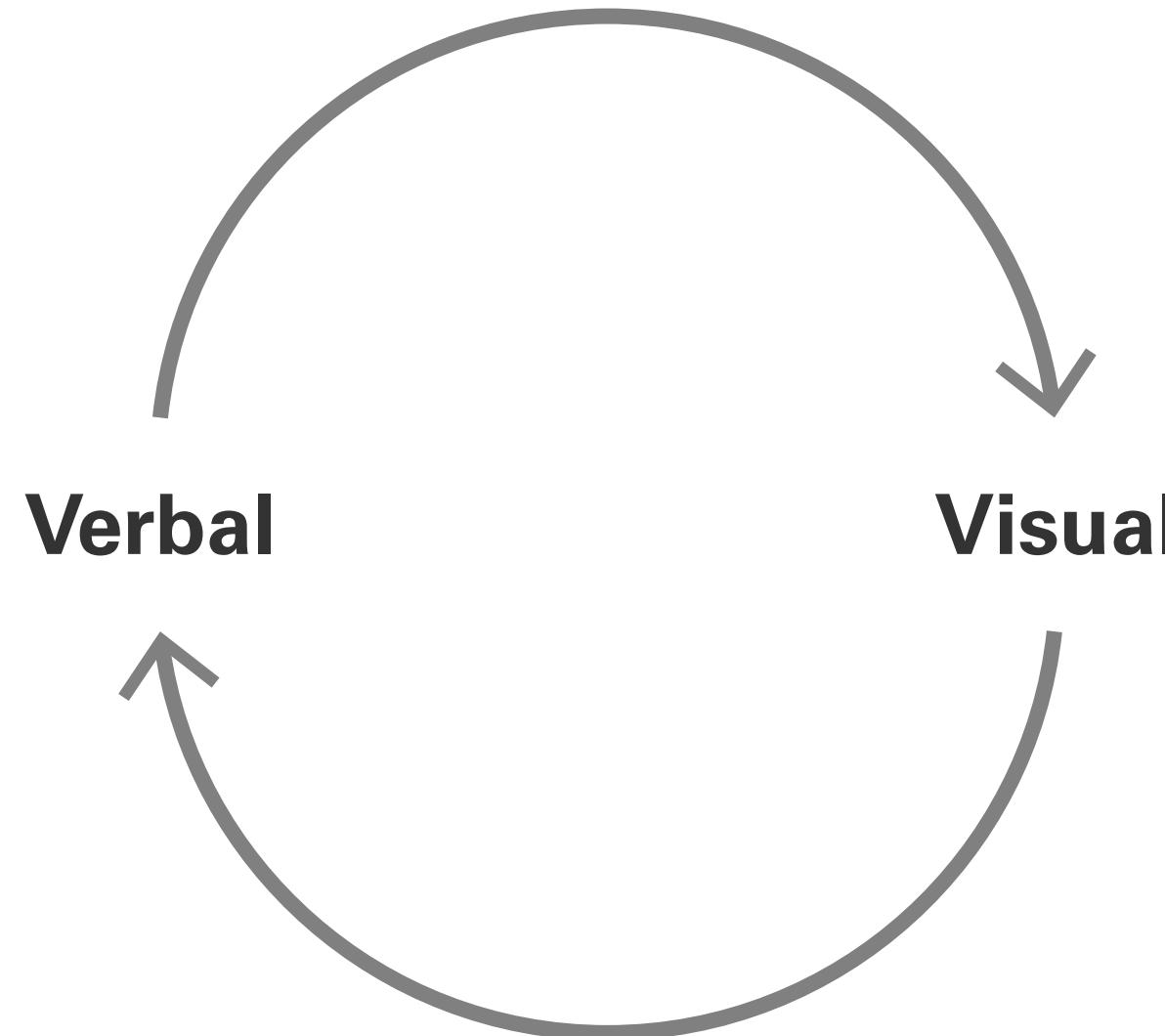
PM methodology at CDH

3 *Self-Reflective Processes in Design and DH*

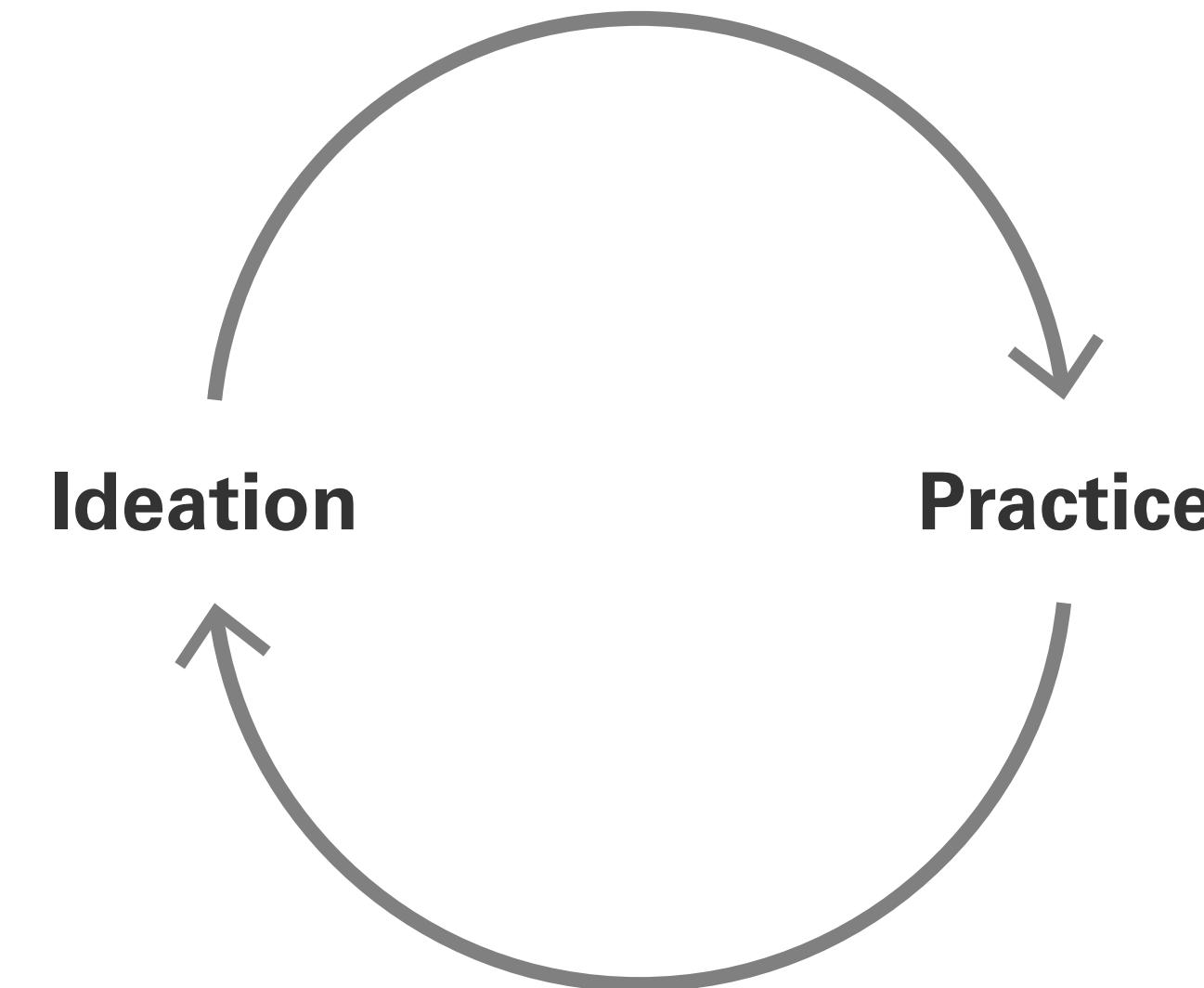
Iteration and Agile



Iteration and Agile



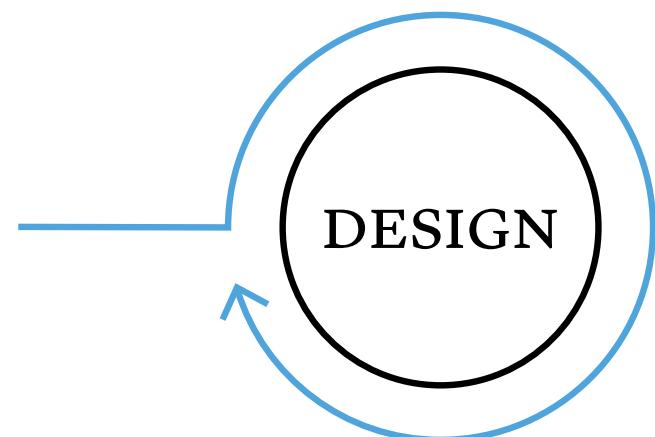
Iteration and Agile



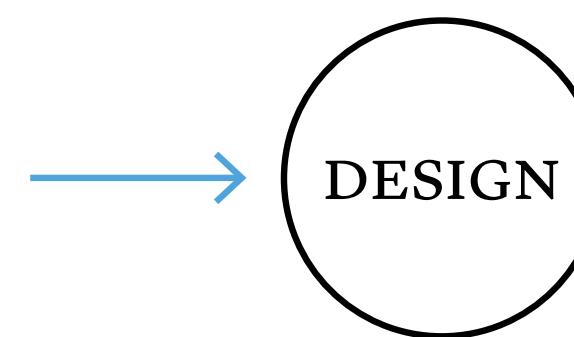
Multistage of synthesis and refinement

3 Self-Reflective Processes in Design and DH

TYPES OF DESIGN RESEARCH

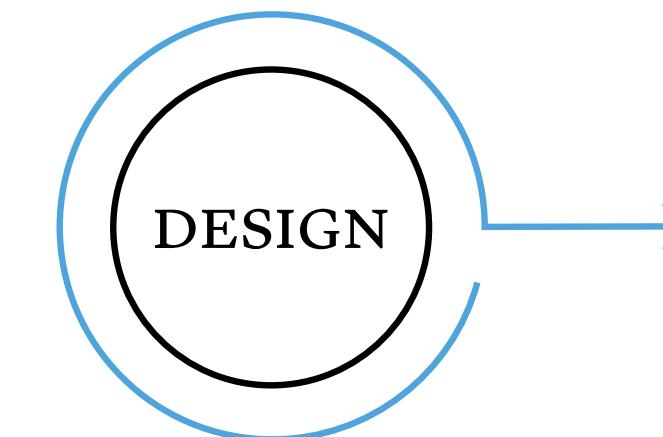


Research into design



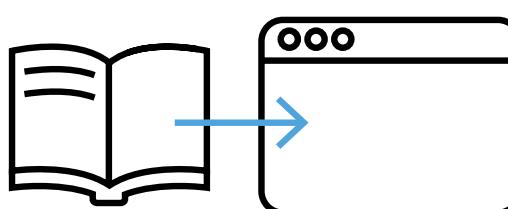
Research for design

The Reflective Practitioner

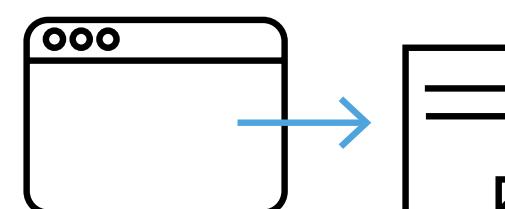


Research through design

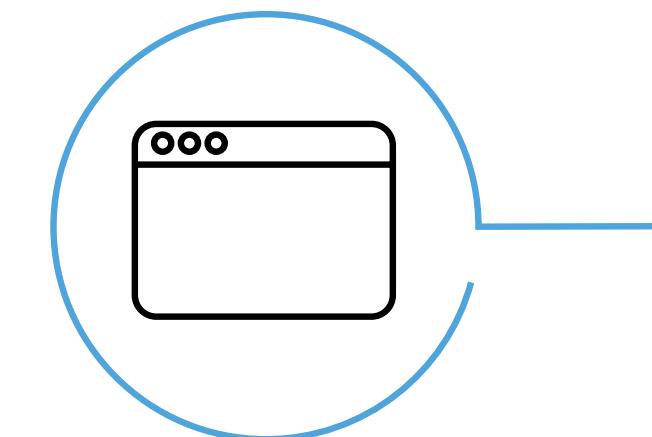
SCHOLARLY MERITS OF A DIGITAL HUMANITIES PROJECT



The built tool itself



Findings generated with
the product



Reflections of the process
working with the
interdisciplinary team

Christopher Frayling, *Research in Art and Design*, 1993

Research through *doing*

“building as a distinct form of scholarly endeavor”

Ramsay, S., and Geoffrey R.. “Developing Things: Notes toward an Epistemology of Building in the Digital Humanities.” In *Debates in the Digital Humanities*, edited by M.K. Gold and L.F. Klein, pgs. 75–84. Minneapolis, MN, USA: University of Minnesota Press, 2012.

“where the thinking is... embodied in the artefact”

Frayling, C. “Research in Art and Design”, Royal College of Art Research Papers, 1.1 (1993/4): pgs 1–5.

Tacit knowledge vs. Explicit knowledge

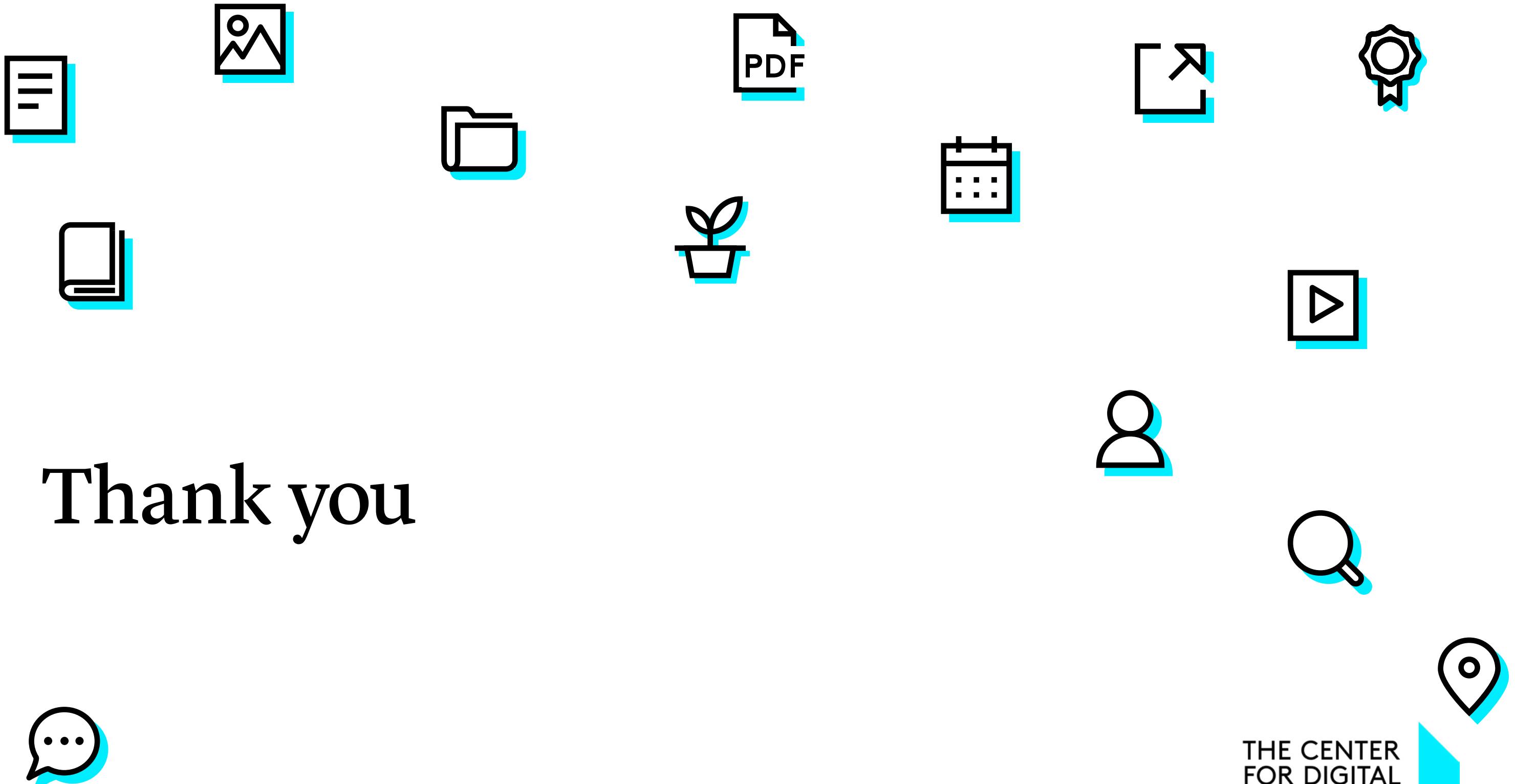
Externalization for production-based practice

PM methodology at CDH

5 *Communication Facilitation as a Social Process*

PM for DH is an inherently social process.

- Majority of communication work is undocumented
- Relies on invisible “carework”
- Awareness of this labor places value on process of facilitation
- This shared knowledge becomes an outcome of a DH project



Thank you



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